FOR IMMEDIATE RELEASE

CARNEGIE-STOUT PUBLIC LIBRARY WILL CLOSE UNTIL APRIL 13

(DUBUQUE, Iowa) March 17, 2020—To help prevent the potential spread of COVID-19, the Carnegie-Stout Public Library will close Wednesday, March 18, at 12 p.m. until April 13. This closure includes the cancellation or postponement of all scheduled programs and events until April 13. Outreach and homebound services are also suspended at this time.

While the library is closed, the public should continue to return materials at any of the return drop boxes. For those who may be not be able to leave their homes for health-related reasons, the seven-day past due account freeze will be temporarily waived.

During these uncertain times, the library remains committed to providing meaningful service to the community. Library staff will be available by phone and email to answer reference inquiries as well as to process library returns from 9 a.m.-6:30 p.m. Monday through Friday, and 9 a.m.-2 p.m. on Saturdays. The library will also provide curbside pickup for materials that patrons place on hold beginning Thursday, March 19. Curbside pickup times will be Monday through Friday from 12-6:30 p.m. and Saturdays from 9 a.m.-2 p.m.

Curbside pickup is a temporary service that is subject to change. Patrons are encouraged to place holds by logging into their accounts via the library website (www.dubuque.lib.ia.us); those without internet access may call 563-589-4225. When holds are ready, patrons will receive notification and instructions for pickup.

Additionally, the library digital collection is available 24/7 to cardholders who reside in the City of Dubuque via the library website (www.dubuque.lib.ia.us). The digital collection includes online access to ebooks, audiobooks, magazines, movies, and more. All patrons can also access their accounts through the library website to place holds and renew materials.

The mission of the Carnegie-Stout Public Library is to improve the quality of life by providing resources for individual enjoyment, enlightenment, and knowledge, and that enhance the literacy of youth. Learn more at www.dubuque.lib.ia.us.

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