



Carnegie-Stout Public Library
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FOR IMMEDIATE RELEASE

The Carnegie-Stout Public Library announces a new service option for non-residents effective July 1, 2013. For an additional fee non-residents can select access to a variety of Library services beyond basic checkout of materials.

The three-level tiered system allows users to choose their level of service. Basic library services are included for all levels. The first level Silver costs \$75 annually and adds the service most requested by non-residents, which is the ability to place reserves on materials, plus access to nine information databases.

The Gold level costs \$125 and includes all of the Silver level services plus access to an additional six databases and attendance to Library programs without being on a waiting list.

At \$175, the Platinum level provides full service: everything included in both the Silver and Gold levels plus access to e-Books, e-Audio, live homework help, an additional database and the ability to request items that C-SPL does not own.

A tiered-fee option for additional library services not available through Open Access, the statewide reciprocal borrowing program, allows people to determine the level of service that best meets their needs. "The ability to purchase additional library service was developed in response to many requests from Open Access patrons. We want to encourage people to visit the Library's web site at www.dubuque.lib.ia.us and under the tab 'E Branch' click on the link for 'Return on Investment'. This calculator will assist those who are trying to determine which level of service to purchase," said Susan Henricks, Library Director.

For more information contact the Carnegie-Stout Public Library at 589-4225 or e-mail shenricks@dubuque.lib.ia.us.

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